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Tour Name : USA WEST COAST PANORAMA TOUR

Departure Date : APR 24//MAY 1, 8, 15, 22, 29//JUNE 5, 12, 19, 26//JULY 3, 10, 17, 24, 31

AUG 7, 14, 21, 28//SEPT 4, 11, 18, 25//OCT 2, 9, 16, 23, 30//NOV 6, 13, 20, 27

No Of Nights : 07 DAYS/06 NIGHTS

Room Type : TWIN/TRIPLE/QUAD//SINGLE/CWB/CNB

PACKAGE HIGHLIGHTS

CITIES COVERED

- Las Vegas
- Los Angeles
- Fresno
- Yosemite National Park
- > San Francisco



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SIGHTSEEING HIGHLIGHTS

- ➤ V- THE ULTIMATE VARIETY SHOW
- > LAS VEGAS STRIP TOUR
- ONTARIO MILLS OUTLET MALL
- GUIDED CITY TOUR OF LOS ANGELES.
- ➤ UNIVERSAL STUDIOS (9 am to 4 pm)
- > YOSEMITE NATIONAL PARK (stop at key points for Photo STOP)
- > FLYER SFO
- ➤ BAY CRUISE RIDE
- CITY TOUR OF SAN FRANCISCO (GUIDED)
- FREE TIME AT FISHERMAN'S WHARF (depending on available time)
- CABLE CAR (IF OPERATIONAL)

DAYWISE ITINERARY (Tentative)

Day 01: ARRIVE IN – LAS VEGAS

[D]

Airport Pick-up Information:

Airport Pick-up Information: Our representative will meet you with a placard of your Name at the Las Vegas airport for pick-up for all International and domestic arrivals at the arrival baggage claim area.

Important-: Please provide the guest's valid Roaming / WhatsApp app phone number to be contacted to ensure smooth arrival and departure transfers.

Welcome to LAS VEGAS! It is a pure, exuberant city renowned for its countless casinos, reputation as a party town, bright and colorful neon lights, fantastic hotels, theaters, and many shopping opportunities. Check into the HOTEL Paris at 4 p.m.. Our Company representative will hand over the keys to the guest between 3:30 p.m. and 4:00 p.m. in the lobby. The hotel is located right in the heart of the Strip. Stay in the center of the action with every thing from unique shows to outdoor shopping plazas. Las Vegas Hotel & Casino will transport you to the City of Lights with the same passion, excitement, and ambiance as any romantic city.

Meet your tour manager at 5:30 p.m. on the ground floor near the elevator to start the tour.

Dinner will be at an Indian restaurant. After dinner, prepare for The 'V'- The Ultimate VarietyShow (V Theater or Saxe Theater is located inside the Miracle Mile Shops at the Planet Hollywood Resort andCasino). A variety show filled with fun, fast-paced, high-energy specialty acts and daredevil stunts from around theWorld -Voted Best Las Vegas Show! The show will start at 8.30 p.m..

IMPORTANT -Due to some reason if you cannot make it to the show - Dott Holidays is not liable, and there will be no refunds for missing it. A similar kind of show will be given if the V show is not operating. After enjoying the show, please walk to the Hotel Paris. Overnight stay at a hotel.



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Day 02: LAS VEGAS - OPTIONAL GRAND CANYON, LAS VEGAS STRIP TOUR [B/

If you have booked your GRAND CANYON through us, our Tour manager will drop you off at the pickup location for your tour. Lunch on your own.

Meet your Tour manager in the evening for dinner at an Indian restaurant. After dinner, enjoy Explore the bright lights of the famous LAS VEGAS STRIP TOUR "THE STRIP" in the coach. Where you will have an unobstructed view of the Vegas glitzand glamour. Next, proceed to must-see Vegas land marks. FREMONT STREET EXPERIENCE - VIVA VISION LIGHT SHOW a sound and light show on an immense canopy screen. This stop will wow you with 12 million LEDs flashing under a four- block-long canopy, with zip liners flying overhead.

Later in the evening, free time to explore on your own. ***Please reach out to us for optional tour rates. *** Overnight stay at a hotel.







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Day 03: LAS VEGAS - LOS ANGELES

[B/D]

Today, after checkout, en route to an Indian Restaurant for Breakfast before departing to Los Angeles.

Stop over to Enjoy some retail therapy at ONTARIO MILLS MALL. With over 28 million people visiting this outlet, it is one of the top tourist destinations in Southern California. Stores include Michael Kors, Tommy Hilfiger Company Store, Aber crombie & Fitch Outlet, Nike Factory Store, and many more.

Lunch on your own. Proceed to do a City tour of Los Angeles.

Enjoy a GUIDED TOUR OF LOS ANGELES by our experienced tour guide. Drive through the busy streets of LA, Walk of Fame, Dolby Theater, and rodeo drive. Get your picture of the famous Hollywood sign from one of the vantage points.

Enjoy a wonderful dinner at an Indian restaurant.

Overnight stay at a hotel.





Day 04: LOS ANGELES - UNIVERSAL STUDIO TOUR - FRESNO

[B/D]

After breakfast at the hotel, it is time to enjoy Universal Studios Hollywood. This sprawling Amusement Park with thrilling theme rides, restaurants, shows, shops, and one of the oldest real working movie studios in use is a unique and fun-filled experience for the whole family. There's lots to explore for all ages throughout the park.

Lunch on your own. We will leave the park in the afternoon (at approximately 4 p.m.) and proceed to Fresno, CA. Dinner at an Indian restaurant. Overnight stay at a hotel.



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Day 05: FRESNO - YOSEMITE NATIONAL PARK - SAN FRANCISCO

California is known for its natural beauty that it portrays. Today, we will be showing you the greatest one of all! It is beyond your imagination! We will be visiting Yosemite National Park, one of the most spectacular places to visit in the world!

Today, after breakfast at the hotel, you will drive from FRESNO TO YOSEMITE NATIONAL PARK (2 hrs. Drive approximately). Yosemite is internationally recognized for its granite cliffs, waterfalls, clear streams, sequoia groves, lakes, mountains, meadows, and glaciers. Enjoy the breathtaking beauty and learn about the history, wildlife, and geology's most famous sights.

Lunch on your own. From YOSEMITE NATIONAL PARK, drive to SAN Fransisco (approximately 4 1/2 hours) to check into your hotel. Enjoy dinner at an Indian restaurant en route.

In the event of such as Wildfire, snow and ice, road icing, and road closures, we reserve the right to temporarily change the itinerary of the day to ensure the safety of the guests instead of going to Yosemite. Overnight stay at a hotel.







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Day 06: SAN FRANCISCO

[B/D]

After breakfast at the hotel, you will have a full day to enjoy in SAN FRANCISCO today.

Start with the impressive skyline of San Francisco on BAY CRUISE, with spectacular views of Alcatraz, Golden Gate Bridge, and Bay Bridge. An Audio tour in 16 languages is available to get the detailed history of this great city.

Afterward, San Francisco's Biggest landmarks and attractions are in an awe-inspiring 3D movie that has you flying with your feet dangling over the city by the bay. THE FLYER SFO is the perfect way to start the city tour of this beautiful and vibrant city. The Flyer—San Francisco combines motion seats, live-action, and computer- generated imagery to simulate flight, and in-theater special effects create a sweeping experience for all your senses.

Lunch on your own. After a relaxing lunch, discover Your city with a tour guide today, which will cover all the significant highlights of the city in an in-depth CITY TOUR, INCLUDING TWIN PEAKS. San Francisco's Twin Peaks are two prominent hills near the city's center. Each one stands about 922 feet tall and offers fantastic views of the Bay Area down to the water. Towards the end, enjoy a fantastic ride aboard CABLE CAR (the world's last manually operated Cable car system- if operational). Dinner at an Indian restaurant. Overnight stay at a hotel.





Day 07: SFO-FLY BACK TO INDIA

Today is the last day of your USA WEST COAST PANARAMA Tour. After breakfast, check out from the hotel (check-out time is 11 a.m.). Transfers will be provided to the airport. If you have an early flight, please take a cab on your own. It's time now to say goodbye. Let's get in touch with each other through phone, WhatsApp, Facebook, Instagram, etc. and meet again on yet another memorable Dott Holiday's tour.

Tour Ends with Happy Memories.



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KIND ATTN

- For Safety Reasons Please Try To Be Fully Vaccinated
- Name as Passport and Passport number should be in the Vaccination Certificate. Carry old passports too
- Carry the medical prescription if you are in traetment

HOTEL DETAILS: HOTELS ARE MIX OF 4 & 5 STARS PREMIUM HOTELS

CITY	HOTEL NAME	ROOMTYPE	CHECK- IN	CHECK OUT	NIGHTS
Las Vegas	Hotel Paris	STD/SUP/DLX	16:00	11:00	2
Los Angeles	Hilton Glendale	STD/SUP/DLX	16:00	11:00	1
Fresno	Courtyard by Marriott Fresno	STD/SUP/DLX	16:00	11:00	1
San Francisco	San Francisco Marriott Marquis	STD/SUP/DLX	16:00	11:00	2

- Hotels mentioned are subject to change if not available.[on request]
- Please note we are not holding any rooms and peak season surcharges are over and above the package price and will be concluded at the time of booking.

BASED ON 06 NIGHTS & 07 DAYS WITHOUT AIRFARE AND VISA

	SngPP	DbIPP	TrplPP	QuadPP	Child (2+ years and under 9 years
TOUR COST PER PERSON	Rs2,34,215	Rs1,87,645	Rs1,75,995	Rs1,69,670	Rs1,34,625

<u>PRE NIGHT-RATES AT PARIS (BREAKFAST NOT INCLUDED):</u> Rates applicable for one pre-night per person

PRE NIGHT-RATES USD AT HOTEL PARIS LAS VEGAS(BREAKFAST NOT

INCLUDED): Rates applicable for one pre-night per person

Hotel	SGL	DBL	TRL	QUAD
PARIS LAS VEGAS	Rs19,850	Rs12,880	Rs10,925	Rs9,925

POST NIGHT RATES USD AT SFO MARRIOTT MARQUIS (RATES APPLICABLE FOR ONE NIGHT Per person per night with breakfast)

<u>Hotel</u>	<u>SGL</u>	<u>DBL</u>	<u>TRL</u>	QUAD
San Mateo Marriott SFO	Rs33,980	Rs19,190	Rs14,600	Rs11,880



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Please note that mandatory GST 5% and TCS 5% (TCS refundable) is payable on the above mentioned tour cost

• Rate of Exchange is subject to change and will be calculated At the Time of Booking and Balance Payment. The given rate is calculated based on 1 USD = 83.

Optional stay – Added cost for Previous Night and Post Night Rates in INR for One night only

Package Includes:

- Accommodation at mix of 4 and 5 stars hotels as per the itinerary
- 6 Dinners (Indian Veg / Non-Veg), some places local food will be provided
- All transfers & Sightseeing on Private basis as per given Itinerary with English Speaking Tour Manager
- Travel Insurance (50,000\$ coverage for 30 Days) for 60 years & below

Package Excludes:

- **LUNCHES**
- NTERNATIONAL/ DOMESTIC FLIGHTS
- > VISA AND PROCESSING FEES
- PORTERAGE
- MANDATORY TIPS \$25 per person for the West Coast for the driver and guides) TO BE HANDED TO THE TOUR DIRECTOR. THIS Tip CASH CANNOT BE PRE-PAID.

Important information on FLIGHT BOOKING

- INTERNATIONAL AND DOMESTIC FLIGHTS are not included in the Tour package.
- YOUR FLIGHT WILL BE ARRIVING ON Wednesday in Vegas AND DEPARTING OUT OF San Francisco
 ON Tuesday. Hotel Check-in in Vegas is at 4 p.m. Wednesday, and Check out at SFO Hotel by 11
 a.m. on Tuesday. Please make a note of the same while booking the Flight.
- Please provide the flight information as soon as possible to ensure smooth transfers.

Important Points

Surcharge for booking confirmed within ten days of travel

A surcharge of \$100 per person for bookings on Dbl Occupancy and \$150 Per person will be added to Sng Occupancy - for all bookings confirmed within ten days of travel. Sometimes, the Hotels sold out. In those cases, the additional charge will vary. Children under two years travel free. Child price applies to children between the ages of 2 to 9 years. Nine years and older are adult pricing.

Things to Carry

- Rain Coat, Umbrellas (For each one of the guests).
- Weather-appropriate clothing and Comfortable shoes
- important documents like passport, old passports, visa etc
- Tour Voucher, which has all essential contact numbers
- Credit card On Guest name Hotels accept International credit/debit card Master Card, Visa,
 American Express, and discovery card for all incidental charges



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- A photocopy of the first & last page of the valid passport (valid for minimum of 6 months from date of return)
- Advance deposit amount: Rs.1,00,000/- per person (Rupees one lakh only). [Non-Refundable]
- Duly signed terms & conditions of the package and booking.

Tour cost, taxes & rate of exchange

- All prices are made up of two components Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.
- Additionally, a 5% GST & 5% TCS (Government Service Tax) is applicable on the entire tour
 cost unless specified in the inclusions. This GST & TCS percentage in as on date and any
 governmental changes to the same will be applicable to the tour cost.

Validity of the rates / airfare / taxes

- All rates are subject to change without any prior notice.
- Cost of the tour is based on the current airfare and taxes as on the date of quotation. Any
 increase in airfare or taxes due to fluctuation in foreign exchange, governmental taxes, fuel
 surcharge etc., charged by the airline will have to be borne by the passenger and paid
 before or after booking of the tour and complete payment to be made definitely before
 the tour departure.

Key Notes

- ❖ Tour manager contact details will be available one week before departure.
- ❖ Valid roaming / What's App contact number for the passenger is a must at the time of reservation to ensure smooth transfers and for other needed services.
- For all passengers' comfort, we request travel light (recommended luggage: One carry-on and One International size suitcase. Our coach can accommodate only one big and one small bag per person.
- ❖ For air travel, please check baggage quantity and size with your airline.
- Check-in time at the Hotel is 4 p.m., while the check-out is 11 a.m.
- Porterage/Baggage Handling is not a part of the tour. If the guests require this service, they can contact the bell desk at the respective Hotel and pay on their own.
- The standard room is with a king-size bed. The maximum occupancy is 4 per room. We will book a room with two double beds for three or four passengers. Rollaway beds are not allowed in a room with two beds. Our hotel pricing includes room rate, taxes, and Breakfast if applicable. The passengers must pay for any additional incidentals they may incur at the Hotel. (American Hotels has 2 Beds in one room at maximum.)
- Water bottles and kettles are not guaranteed in all hotels.
- Hotels are subject to change in case of acts of God, regulations, or orders of governmental authorities. In case of Hotel changes, we will notify you.
- Our Tour manager will meet the group in the hotel lobby at 7 p.m. East.



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- We have a couple of locations where restaurants are within walking distance from the Hotel. Seating Arrangements in the bus will be first come, first serve.
- ❖ The coach size will vary based on the number of passengers. It can be 15-seater/25-seater/30-seater/55-seater. For van tours below 15 passengers, we will have a Driver who will act as a Tour leader.
- ❖ If the group size is 15 or less, all Breakfast and Dinner will be on the set menu (no buffet) and brought to the table. We request the passengers to follow the guidelines of the restaurant.
- We recommend that the passengers keep political and religious discussions to none during the travel. This vacation package is open to everyone.
- The Weather can vary depending on the month of travel. Please make sure to have weather-appropriate clothing. Comfortable Walking shoes are recommended.
- ❖ A \$35 wire transfer fee applies for all bank transactions.

DISCLAIMER

- Dott Holidays is not equipped to assist any special needs and wheelchair passengers on this tour.
- Dott Holidays is not responsible for lost Valuables/Travel documents or any other belongings. We request that the passengers take care of their personal belongings.
- Dott Holidays is not liable for any damage caused by customers to hotels, coaches, or anywhere while on tour.
- Dott Holidays will not give any refund for No show.
- Dott Holidays will cover the Hotel Room + Tax and Breakfast (if applicable). All Incidental additional room service and any kind of damage to be charged on Guest's credit card.
- The tour leader has the right to change the itinerary based on Weather and traffic conditions for safety reasons. Please follow protocol while on tour. In case of any breakdown beyond our control, Dott Holidays will try its best to fix the problem. However, Dott Holidays will provide No monetary compensation.
- The 'V'- The Ultimate Variety Show, in Las Vegas The show will start at 8.30 p.m. -Due to some reason if you cannot make it to the show Dott Holidays is not liable, and there will be no refunds for missing it. In case the V show is not operating a similar kind of show will be given..
- We strongly encourage all passengers to buy optional tours through Dott Holidays. We are not responsible for any bookings made on your own. If the optional tours which is not purchased through us. Dott Holidays will not provide any assistance with that service.
- In case of Coach Breakdown, we will provide a different coach as soon as possible. Dott Holidays will provide No monetary compensation.
- Dott Holidays is not liable to you for any Indirect, Special, Incidental, or consequential damages.

Optional west Coast Tour -

Grand Canyon Rate 2024 - Per Person	Rates in USD
GRAND CANYON WEST RIM TOUR WITH SKYWALK	\$295.00
GRAND CANYON WEST RIM WITH SKYWALK, PONTOON, & HELICOPTER RIDE (availability check needed)	\$560.00
GRAND CANYON AIR/GROUND TOUR WITH SKYWALK	\$528.00
GRAND CANYON AIR/GROUND TOUR WITH SKYWALK, HELICOPTER, BOAT	\$800.00
Bryce Canyon & Zion National Parks Day Tour From Las Vegaswith Lunch	\$280.00
LAS VEGAS STRIP HELICOPTER TOUR	\$250.00



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• Please note that DOTT will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour due to any illness, court orders, non-issuance oftravel documents or visas. All such expenditure has to be borne by the passengers only.

Overseas Travel / Medical insurance

- Overseas Medical Insurance is mandatory especially for travel to UNITED STATES OF AMERICA.
- You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and
 conditions of the insurance document carefully before finalizing your desired insurance
 cover. Insurance coverage may be age related. Kindly get the complete details from the
 insurer.It is important to also note that you would have a direct contractual relationship
 withthe insurer and DOTT is only a facilitator. You shall therefore check the accuracy and
 the correctness of the insurance policy and in case of any error or lapse report the same to
 theinsurer directly and get rectified by them, as DOTT would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims need to be put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance
- company only and DOTT will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

Coach and Coach Captain

- Eating, drinking or smoking inside the coach is strictly not allowed.
- Since we are covering different/many countries by Road, compared to other destinations; in USA, journey in coach will be comparatively more.
- Coach Captains are bound by certain laws and restrictions are in place about drinking hours. All itineraries are planned by them. Therefore, it is absolutely essential for passengers to follow the timing strictly and punctually.
- In some coaches an emergency washroom is available. Keep in mind the high hygiene standards as it can be used only in case of severe emergency. We try to make sufficient stops to ensure the comfort of our passengers.
- For our tours we use coaches with various seating capacity. The choice is made depending on the number of participants in the tour and we tend to use the full capacity of our coach with no empty seat as far as possible.
- Wi-Fi facilities in Coach is subject to availability, we cannot give any guarantee on this.



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Tour Manager Your co-operation with the Tour Manager is very important. Pls ensure a wonderful & memorable experience of your holiday. Pls follow the Tour Manager's instructions, which is very important for a successful tour of Europe. Punctuality on the tour is important for the tour's success, pls abide by the Tour Manager's timings and planning of the Itinerary.

Clothing Warm clothing like sweaters and jackets are essential. Ideally, one must carry a set of warm clothes in your hand luggage along with sunglasses, cap and walking shoes.

Medicines In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basis travel medicines with you for your tour.

Mobile Phone Please ensure that your SIM card has an International Roaming Facility with sufficient balance (We suggest going with Airport Plan which is cheaper). You can also avail yourself of local SIM cards or Telephone cards are every destination. (This would be expensive & time-consuming; hence we suggest going with International Roaming).

Charger/Adapter Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.

Weather A waterproof Jacket or an Umbrella is recommended as you could encounter frequent showers in USA.

Passports, Visa. Valuables & Safety Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India, and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour.

You are requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also don't keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

Sightseeing & Tours It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

Discontinuation of the tour

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on. The tour manager will continue with the group and may not be able to accompany you.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.



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- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither the tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after the loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

Right to amend itinerary Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

Liabilities & Limitations

- References to "US", "WE" and "OUR", the same shall also refer to our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters, and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel's policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.
- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.
- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

PAYMENT POLICY Payments are accepted in Indian Rupees / USD only. Payments can be made by

cheque, bank transfers, demand draft, cash, and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.



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Tour registration: Rs.100,000/- per person (Non-refundable in case of Cancellation / Visa Rejection)

2nd Payment: Rs.100,000/- per person (Before 60 Days of the departure date)

Balance & Final Payment Before 45 Days

5% GST & 5% TCS is applicable on Final Payable Amount date of group departure on total tour cost.

BANK DETAILS:

Bank & Branch: STATE BANK OF INDIA Account name: DOTT HOLIDAYS PVT LTD

Account no.: 38263103346

Account type: Current account IFSC code: SBIN0020328

CANCELLATION POLICY

- The tour registration amount is Non-Refundable & Non-Transferrable
- Cancellation done in between 60 to 51 days: 20% of the Package Amount (Euro) would be deducted.
- Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted.
- Cancellation done in between 39 to 30 days: 50% of the Package Amount (Euro) would be deducted.
- Cancellation done in between 30 to 0 days: No Refund will be given.

Cancellations must be informed to our office by WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.

REFUND POLICY

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- The processing period for any refund (if applicable), will take a minimum of 30 days or the time taken per the supplier policy on whose services need to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment is done by cash.
- If a refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when the refund is made will be taken into account and not the date when the payment was made.



 $Hy de rabad | Chennai | Bangalore | Vijayawada | Vishakapatnam | Tirupathi | Rajahmundry | kakinada | Bhimavaram | Nellore | Kurnool | Contact: +91 99855 88777 : +91 99858 85777 / Mail ID: <math display="block"> \underline{contactus@dottholidays.com}. / Web: \underline{www.dottholidays.com}$

Warm regards

Should you need any further information, please do not hesitate to contact us.



DOTT HOLIDAYS PVT LTD..!!

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