



DOTT HOLIDAYS PVT LTD

ANDHRAPRADESH | TELANGANA | TAMILNADU | KARNATAKA

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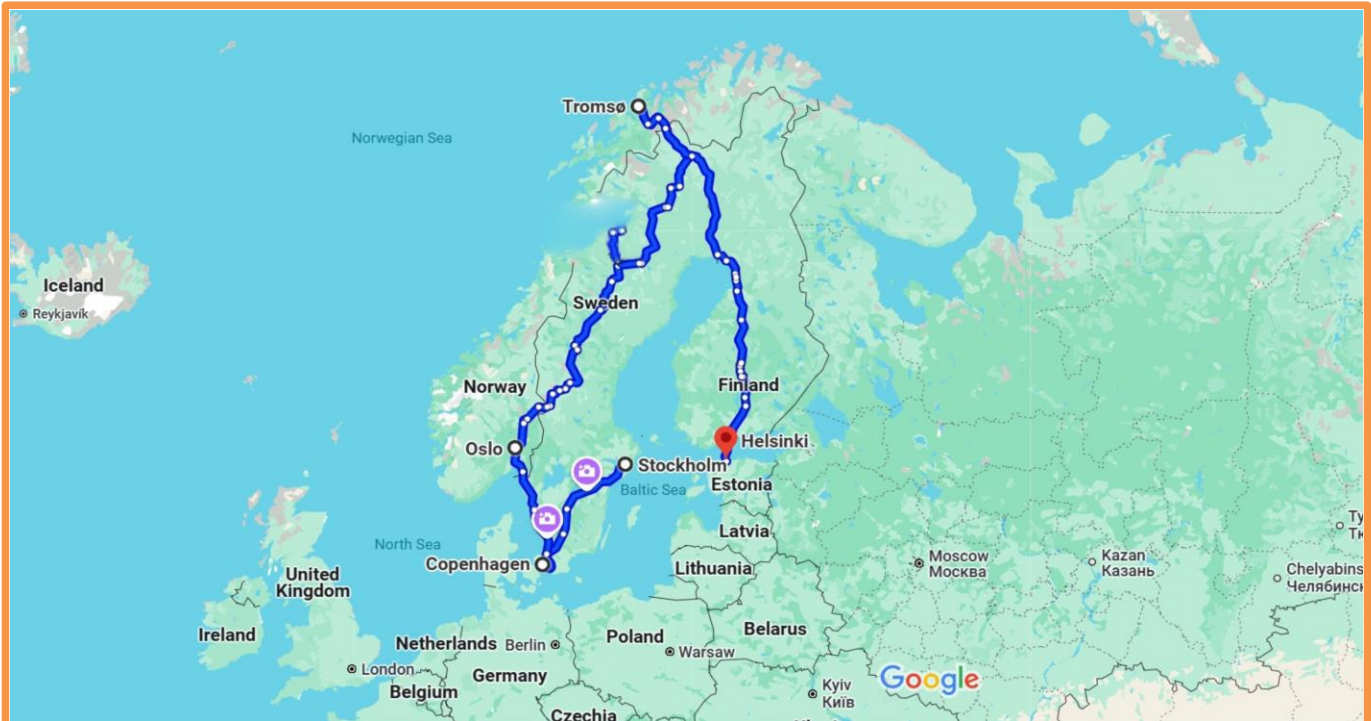


Tour Name : **Scenic Scandinavian Capitals & Northern Lights**

Departure Date : **15TH NOVEMBER 2025**

No of Nights : **10 DAYS / 09 NIGHTS**

Room Type : **TWIN/TRIPLE/SINGLE/CWB/CNB**





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PACKAGE HIGHLIGHTS

Combine the Scandinavian Capitals Stockholm, Copenhagen, Helsinki and Oslo with a Northern Lights break in Tromsø in Northern Norway. Travel by train and overnight cruise ferry, and book a flight to Tromsø where you can experience the Northern Lights and exotic winter activities.

Sitting over 200 miles north of the Arctic Circle, you might think Tromsø isn't a place for the faint of heart but this Norwegian city is surprisingly cosmopolitan for its gaudy latitude (there's a reason they call it the Paris of the North).

Many visit for natural phenomena like the northern lights and midnight sun but there's plenty to do here when not peering at the sky. From rural reindeer feeding with traditional Sami herders to Arctic fishing trips in Tromsø's spectacular fjords, the activities here are unique to this wild and fascinating region.

Helsinki is famous for its design, innovative urban planning, sustainable living, and role in global events like the 1952 Olympics. It's also known for being a leader in smart-city technologies. Tallinn, Estonia's capital on the Baltic Sea, is the country's cultural hub.

When is the best time to see Northern Lights?

The fascinating Northern lights are most likely to be seen above the Arctic Circle in Northern Scandinavia, Finland and all over Iceland during cold winter nights when skies are very clear. The period in which Northern Lights can be seen in the north is approximately from October until the end of March. The greatest frequency is between 6pm and 2am.

What causes Northern Lights?

The bright dancing lights of the aurora are actually collisions between electrically charged particles from the sun that enter the earth's atmosphere. They are attracted by the magnetic North and South Pole and enter the atmosphere in a ring-like zone round the poles. They are known as 'Aurora Borealis/ Northern Lights' in the north and 'Aurora australis' in the south. Most Northern Lights outbursts visible in the Northern hemisphere are green but large outbursts can also include other colors.

Enjoy our Dott Holidays Scenic Scandinavian Capital with Tromsø (Northern Lights) and add on Tallinn (Capital city of Estonia)

Sweden - Stockholm

- ❖ Drottningholm Palace
- ❖ City Hall
- ❖ Royal Palace
- ❖ Cathedral
- ❖ Royal Theatre
- ❖ Old Town
- ❖ Vasa Ship Museum
- ❖ Skansen Open Air Museum



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Denmark - Copenhagen

- ❖ Tivoli Gardens,
- ❖ Rosenborg Castle,
- ❖ Stock Exchange, Parliament,
- ❖ Little Mermaid Statue,
- ❖ Christiansborg Palace,
- ❖ Prime Minister's Office,
- ❖ Supreme Court

Norway - Oslo

- ❖ Holmenkollen Ski Jump
- ❖ Akershus Castle
- ❖ Vigeland Sculpture Park
- ❖ Kon-Tiki Museum
- ❖ Viking Ship Museum
- ❖ Ice bar

Norway - Tromso

- ❖ Arctic Cathedral
- ❖ Polar Museum
- ❖ Tromsø Gondola lift
- ❖ Polaria Arctic Aquarium
- ❖ Northern Lights Viewing

Finland - Helsinki

- ❖ Finlandia Hall
- ❖ Sibelius Monument
- ❖ Temppeliaukio Lutheran Cathedral
- ❖ Market Square

Estonia - Tallinn

- ❖ Aleksandr Nevsky Cathedral
- ❖ Kadriog Park
- ❖ Tallinn Old town walking tour
- ❖ Toompea Castle (Estonia Parliament)



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Day 01: Arrival in Stockholm, the capital of Sweden

[D]

Welcome to DOTT Holidays Scandinavia with Northern Lights tour. On arrival in Stockholm, our local representative will transfer to the hotel. Check in hotel and relax to relieve from jet lag.

The Swedish capital has plenty on offer to its visitors. You will find everything from historical buildings to trendy bars and cafes, modern shopping malls to unique boutiques, from vibrant city life to the tranquility of the Stockholm archipelago. Stockholm is, with good reason, often referred to as "Beauty on Water". This is partly due to its location on 14 islands, but also because of its neighbor - the Stockholm archipelago with 24 000 islands.

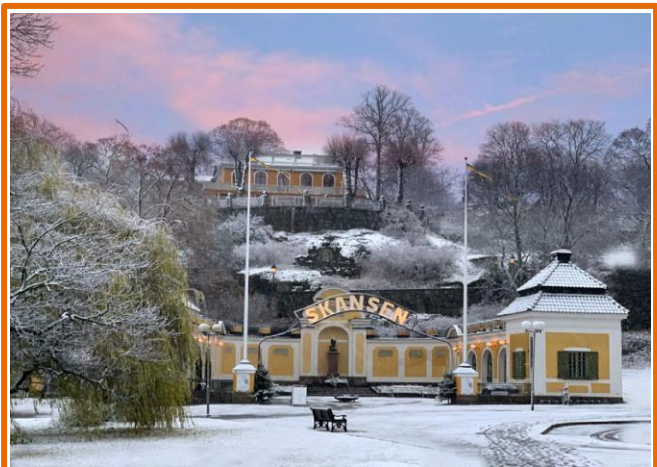
Enjoy Indian dinner and overnight stay at hotel in Stockholm.

Day 02: Stockholm • Guided Tour of Drottningholm Palace • Skansen Open Air Museum [B/L/D]

Breakfast at the hotel. This day in Stockholm to explore the city. Sights of interest include the World Heritage site of Drottningholm Palace, A former royal summer residence, today is the home of the Royal family. It is Sweden's best preserved royal palace constructed in the seventeenth century. The Vasa Museum, Skansen Open Air Museum, City Hall, the Old Town (Gamla Stan) and much more.

Next is visit to Skansen Open Air Museum. This is the world's first open-air museum. See a miniature historical Sweden reflected in the 5 centuries of Swedish history depicted by the people dressed in traditional costumes as well as their dwellings. Also see both domestic and wild Nordic animals like bears, wolves and lynx.

Enjoy Indian lunch and Dinner at Indian restaurants. Overnight stay at hotel in Stockholm



Day 03: Onto Copenhagen

[B/D]

Breakfast at the hotel before departing by train to Copenhagen, the capital of Denmark (5 to 6 hours train ride). In the charming city of Copenhagen one thousand years of history awaits you in the medieval streets; the same streets walked on by every generation of the world's oldest royal family, the same streets and canals which have inspired artists for centuries and been home and workplace to meticulous craftsmen and famous designers.

On arrive at Copenhagen railway station, our local representative will transfer you to hotel and check in hotel and relax and enjoy Copenhagen city by walk on your own.

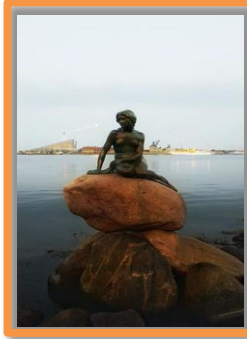
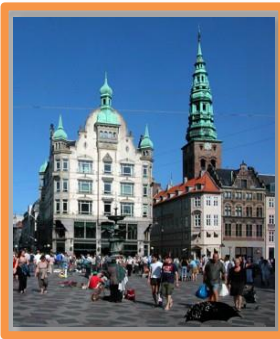
Enjoy Indian dinner at Indian restaurant and overnight stay at hotel in Copenhagen.

Day 04: • Guided highlight city tour of Copenhagen • Overnight Cruise to Oslo

[B/L/D]

Your guided highlight city tour of Copenhagen begins with a visit to Rosenborg Castle. The Rosenborg Castle Garden is the country's oldest royal garden and was embellished in the Renaissance style by Christian IV in the 16th century. Continue your city tour driving past the Renaissance Stock Exchange, Danish Parliament and the famous statue of the Little Mermaid. This statue was unveiled at Langelinje in 1913, as part of a general trend in Copenhagen in those days, selecting classical and historical figures to be used as decorations in the city's parks and public areas, followed by a view of the Christiansborg Palace, the seat of the Danish Parliament, the Danish Prime Minister's Office and the Danish Supreme Court. In the evening, board your overnight cruise to Oslo and enjoy a continental dinner on board cruise.

Overnight stay in Cruise.



Day 05: Oslo • Guided city tour • Kon-Tiki Museum • Viking Ship Museum • Ice Bar

[B/L/D]

Scandinavian breakfast buffet onboard before arriving in Oslo at 10:00 in the morning. The Norwegian capital is beautifully situated at the head of the Oslo Fjord and surrounded by forested ridges. Upon arrival into Oslo, embark on a guided highlights tour. Visit the world famous Vigeland Sculpture Park - the focus point of this park is the monolith that represents all of humanity which stands in the middle of the park and is carved from one single granite block. It is 17.3 meters high and all 121 human figures are carved from one piece of stone, depicting the cycle of life. Next, view the Holmenkollen Ski Jump, 14th Century Akershus Castle, the Broadcasting House. Continue with a visit to the Kon-Tiki Museum, which houses original boats and exhibits from Thor Heyerdahl's world famous expeditions.

The museum is home to permanent exhibitions about: Ra, Tigris, Fatu-Hiva, Kon-Tiki. Then, visit the Viking Ship Museum where main attractions are the Oseberg ship, Gokstad ship and Tune ship. Additionally, the Viking Age display includes sledges, beds, a horse cart, wood carving, tent components, buckets and other grave goods. Many fully or nearly fully intact Viking ships are on display. Its most famous ship is the completely whole Oseberg ship. Next, enjoy a drink in Ice Bar. Everything except the liquids in the drinks is made of ice, and the temperature is kept at a constant 23 degrees Fahrenheit.

Enjoy Indian lunch and dinner at Indian restaurant and over night stay at hotel in Oslo.



Day 06: Onto Tromso by flight

[B/D]

Breakfast at the hotel. Check out hotel in Oslo, you will head for Northern Norway and Tromsø (by flight). The arctic city of Tromsø is the world's most northern university town and the largest city in the Nordic countries north of the Arctic Circle. The city lies between the sharp craggy peaks of the Lyngen Alps, and combines wild scenery with urban life. Sights of interest in Tromsø include the Arctic Cathedral, Polaria, the Polar Museum and the Mack brewery. Accommodation in Tromsø.

Optional experiences in Tromsø (depending on arrival time)

September -March

Northern Lights Dinner Cruise in Tromsø (tour starts from Euro160 per person)
Northern Lights chase by bus in Tromsø (tour starts from Euro105 per person)
Northern Lights chase by minibus in Tromsø (tour starts from Euro150 per person)

November-March

Northern Lights and Husky Visit in Tromsø (tour starts from Euro145 per person)
Reindeer Sledding & Northern Lights in Lyngsfjord (tour starts from Euro210 per person)

December-March

Snowmobile Safari & Northern Lights in Lyngsfjord (tour starts from Euro235 per person)



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Day 07: Tromso

[B/D]

Breakfast at the hotel. Check out hotel in Tromso, proceed for Tromsø city guided tour including Polar museum visit (2 hours tour). We recommend adding one of the many optional winter activities (most available from November 15 or December 1), including dog sledding, Northern Lights observations and snowmobile safaris. Due to the city's location right in the middle of the planet's Northern Light's belt, Tromsø offers the world's best chances of spotting the Northern Lights. Accommodation in Tromsø.

Optional experiences in Tromsø (depending on arrival time)

November-January

Silent Whale Watching in Tromsø

September-March

Northern Lights Dinner Cruise in Tromsø (tour starts from Euro160 per person) Northern Lights

chase by bus in Tromsø (tour starts from Euro105 per person)

Northern Lights chase by minibus in Tromsø (tour starts from Euro150 per person)

February-October

Fjord & Wildlife Cruise in Tromsø (tour starts from Euro135 per person)

November-April

Self-drive Dog Sledding in Tromsø (tour starts from Euro215 per person)

Husky Sled Ride in Tromsø (tour starts from Euro215 per person)

November -March

Reindeer Sledding & Sami Culture in Lyngsfjord (tour starts from Euro210 per person)

Northern Lights and Husky Visit in Tromsø (tour starts from Euro145 per person)

Reindeer Sledding & Northern Lights in Lyngsfjord (tour starts from Euro210 per person)

December-March

Dog Sledding, day trip to Lyngsfjord (tour starts from Euro220 per person)

Dog Sledding, Ice Domes & Reindeer Herd visit (tour starts from Euro360 per person)

Snowshoe Trekking in Tromsø (tour starts from Euro 140 per person)

Snowmobiling, Ice Domes & Reindeer Herd visit (tour starts from Euro 270 per person)

Reindeer Sledding & Ice Dome Visit in Tromsø (tour starts from Euro 255 per person)

December -April

Snowmobile Safari, day trip to Lyngsfjord (tour starts from Euro 210 per person)

Day 8: On to Helsinki • Guided Highlight City Tour of Helsinki

[B/L/D]

Today morning after early breakfast at hotel in Tromsø, check out hotel and we proceed to Tromsø international airport for your flight to Helsinki. Upon arrival into Helsinki, embark on a guided highlight city tour of Helsinki which includes modern Finlandia Hall, the leading congress, event and entertainment venue in Finland; Sibelius Monument – dedicated to the Finnish Composer, Jean Sibelius, consisting of a series of more than 600 hollow steel pipes welded together in a wave-like pattern; Helsinki Cathedral - the impressive green-domed Lutheran Cathedral which dominates Senate Square and the Helsinki skyline; the unique Rock Church - a thrilling work of modern architecture, built entirely underground with a ceiling made of copper wire; and the Market Square bustling with activities with vendors selling fresh food and souvenirs.

Check into your hotel and dinner.



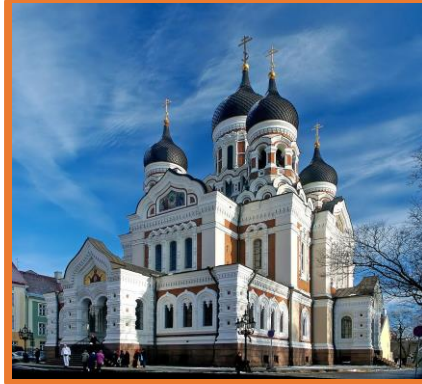
Day 9 : Helsinki: Tallinn Guided Day Tour with Ferry Crossing

[B/L/D]

Today after early breakfast, proceed to west ferry terminal 2 in Helsinki, board the ferry and cross the Gulf of Finland and join a guided city tour of Tallinn on a day tour from Helsinki. Step back to medieval times in Old Town, and see past Russian influences in the architecture of Aleksandr Nevski Cathedral and Kadriog Park. After an easy 2-hour ferry crossing from Finland to Estonia, Your guided city tour will take in all the major sites of Tallinn, the most popular destination in Tallinn is Old Town, an area which has maintained its medieval character and charm to this day. Stroll the cobblestone streets, walk through ivy-covered Viru Gate and explore the Gothic Town Hall.

On Toompea Hill discover the perfectly pink Toompea Castle, built in the 13th century, now home to Estonia's parliament. Directly across from the castle is Aleksander Nevski Cathedral. You will visit the viewing points and cover all the highlights on the medieval part of Tallinn.

At the end of the day you will return to the port for your ferry trip back to Helsinki where your tour ends but memories will remain.



Day 10: Fly back to India

[B]

After Breakfast, Check Out of your Hotel & proceed to Helsinki International Airport for your return flight to India. Leave the high points of your 'Dott Holiday's Scandinavian Delight' tour. We are confident you will join us again, sometime soon...

Note: - Please note that this tour may run with an altered flow due to operational constraints

Tour Ends with Happy Memories.

HOTEL DETAILS : 4* CATEGORY

CITY	HOTEL	ROOMTYPE	STAR	CHECK-IN	CHECK OUT	NIGHTS
Stockholm	4*CATEGORY	STD/SUP/DLX	4	15:00	12:00	2
Copenhagen	4*CATEGORY	STD/SUP/DLX	4	15:00	12:00	1
Overnight Ferry	DFDS or Similar	STD/SUP/DLX	4	15:00	12:00	1
Oslo	4*CATEGORY	STD/SUP/DLX	4	15:00	12:00	1
Tromsø	4*CATEGORY	STD/SUP/DLX	4	15:00	12:00	2
Helsinki	4*CATEGORY	STD/SUP/DLX	4	15:00	12:00	2

- Standard Check-inTime1500hrs; Check-outtime1200hrs.
- Hotels mentioned are subject to change if not available.[on request]
- Please note we are not holding any rooms and peak season surcharges are over and above the package price and will be concluded at the time of booking.

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BASED ON 09 NIGHTS & 10 DAYS + AIRFARE – HOLIDAY PRICE EX HYD/MAA/BLR

SR	DEP DATES	COST PER PERSON ON DBL/TRPL SHARING	PER CHILD WITH BED (AGE 8-12YRS)	PER CHILD WITHOUT BED.(AGE2-7YRS)	COST PER PERSON ON SINGLE SHARING
1.	15TH NOVEMBER 2025	INR 4,29,999* /-	INR 3,94,999* /-	INR 3,49,999* /-	INR 4,80,500* /-

- Rate of Exchange is subject to change and will be calculated At the Time of Booking and Balance Payment.
- FLIGHT DETAILS: WE WILL ADVISE YOU ON THE TIMINGS & AIRFARE AT THE TIME OF BOOKING.
- Please note we are holding seats currently and fare, seats, and taxes are subject to availability and may change finally will be concluded as on the booking date.

Package Includes:

- Economy class International Flight tickets Ex HYD/CHENNAI/BANGALORE
- Economy class Internal flight tickets from Oslo to Tromsø and From Tromsø to Helsinki
- 2nd class train tickets from Stockholm to Copenhagen
- Ferry tickets from Copenhagen to Oslo with inside state cabins and dinner
- Accommodation mentioned above best in class 4stars hotels
- 5 Lunches (Indian Veg / Non-Veg / Fast Food) & 8 Dinners (Indian Veg / Non-Veg) and 1 Local dinner on board ferry from Copenhagen to Oslo
- Schengen Visa
- Travel & Medical Insurance valid for the trip up to 60 Years. (If your age is more than 60 years, please contact our Tour Advisor for any additional cost of insurance and medical certificates etc)
- Sightseeing as mentioned in the itinerary with entry tickets.
- Any green or environmental taxes payable to Scandinavian countries
- all applicable taxes payable in Scandinavian countries
- English speaking guides for guided tours and dedicated professional and multilingual tour manager from Dott Holidays for entire trip.
- All transfers & Sightseeing on Private basis in suitable luxury vehicles.



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Package Excludes:

- Any Increase in Airfare & Euro Exchange Rate (1 Euro = Rs.92)
- Others not mentioned in Inclusions.
- Mandatory Tips to Drivers and guides (5 Euros per person per day)
- Mandatory 5% GST & 5% TCS on total tour cost payable to Government of India.
- Any kind of Personal expenditure
- Portage charges etc

Note : Please note that minimum operating strength for this group is 25 to 30 pax. If minimum pax not booked, we will operate this tour on FIT basis with additional cost and without lunches and dinners and tour manager from Dott holidays.

Please prepare & keep it handy the below documents for Schengen Visa (all the documents are required in A4 Size Sheets only). If any of the below document is not available, write N/A, and tick mark if you have the below. So that we can prepare the covering letter accordingly. NO MEHENDI IN HANDS DURING BIOMETRIC.

DOCUMENTS REQUIRED TO PROCESS SCHENGEN VISA

- Valid Original Passport (Old & New) with at least 7 Months validity & 3 Blank Pages Three Company Blank Letter Heads for preparing Covering Letter
- Last 3 Years Personal IT Saral Last 3 Years Company IT Saral
- Last 6 Months Personal Bank Statement with Bank Seal & Sign in A4 Sheet only (No Passbooks) Last 6 Months Company Bank Statement with Bank Seal & Sign in A4 Sheet only (No Passbooks) Pan Card Copy
- Aadhar Card Copy
- Company Registration Copy (Ex. GST, VAT, CST, TIN, MOU for Pvt Ltd Company, License, IE Code etc) or any Government Registration Copy For Salaried: Last 6 Months Salary Certificate, NOC from Employee, Appointment Letter
- For Retired: Retirement Letter, Pension Slip etc PPF / DMAT Statement
- LIC Bonds
- Property Documents
- school Bonafide Certificate (if Children are travelling)
- Marriage Certificate (if recently married and if spouse name is not endorsed in the Passport)

Important Points

Brochure, we take the utmost care on the accuracy of the information in our brochure. However, the matter therein is subject to change, based on changes made by our suppliers (e.g. airlines, hotels, activity providers, car hire companies, transporters etc.). We will strive to notify you of any changes brought to our knowledge and which may affect your package prior to confirming your registration with us and after that, as soon as we are notified by our contractors and suppliers. We have provided information to the best of our knowledge and will not be held responsible for any inaccuracy or variance from the brochure. Please note, we are not responsible or liable for the content, policies and services of any sites linked to or accessible via our website.

Booking procedure, The registration form to be filled, duly signed and submitted to us.



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- A photocopy of the first & last page of the valid passport (valid for minimum of 7 months from date of return), Pan card copy.
- Advance deposit amount: Rs.1,00,000/- per person (Rupees one lakh only). [Non-Refundable]
- Duly signed terms & conditions of the package and booking.

Tour cost, taxes & rate of exchange

- All prices are made up of two components – Indian Rupees and the currency of the country travelling to. However, the cost must be paid in Indian rupees only. The foreign exchange component will be converted into Indian rupees at the prevailing rate of exchange of the respective currency as on the date you make the final payment.
- The initial deposits & payments will be considered towards the Indian rupee component only.
- Additionally, a 5% GST & 5% TCS (Government Service Tax) is applicable on the entire tour cost unless specified in the inclusions. This GST & TCS percentage in as on date and any governmental changes to the same will be applicable to the tour cost.

Validity of the rates / airfare / taxes

- All rates are subject to change without any prior notice.
- Cost of the tour is based on the current airfare and taxes as on the date of quotation. Any increase in airfare or taxes due to fluctuation in foreign exchange, governmental taxes, fuel surcharge etc., charged by the airline will have to be borne by the passenger and paid before or after booking of the tour and complete payment to be made definitely before the tour departure.

Visas *(From our brochure as well as from the Europe terms & conditions)*

- Please note that the issuance or refusal of visas is at the sole discretion of the Embassy / Consulate and we, the agent, is neither involved in the process nor liable or responsible in any manner whatsoever. The Embassy / Consulate also reserve the right to ask for further documentation / personal interviews or reject the visa application. We, as the agent can only give guidance and charge for the guidance.
- The applicant clearly accepts that DOTT HOLIDAYS PVT LTD is not responsible for any delay in the processing or granting or rejection of the visa by the Embassy / Consulate.
- Visa fees are subject to change anytime and are Non-refundable.
- All visas must be processed at least 90 days prior to your departure date. You must submit all visa documents as per requirement at a minimum 90 days prior to your travel. However, submission of documents on time does not guarantee visas or on-time availability of visas.
- All the visa documents need to be sent at least before 90 days of travel (or stipulated period) and in case of non-compliance of visa documents or late documentation, passengers are liable to pay the cancellation charges.



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- Passengers confirming the tour within 45 days of travel date may face cancellation or change of departure date due to inadequate time for obtaining visas and high charges may be applicable for the same. However, DOTT cannot be held responsible in case of any delay, rejection or non-issuance of visas from the Consulate and passengers are liable to pay all the additional charges occurred due to the same.
- Obtaining and granting appointments and visas on the date is solely at the discretion of Embassy / Consulate. We act only as a facilitator for obtaining visas. The Consulate may ask you or your entire family to appear personally for interview or biometrics. Any cost incurred for this must be paid by the passengers only.
- For any rejection or non-issuance of the visas, Passengers are liable to pay as per the Cancellation Policy stated above and DOTT under any circumstances will not be held responsible or liable for any cancellations.
- If you are unable to travel on the tour you have booked due to any error on the part of Embassy / Consulate or incorrect visas or delayed visas, you shall have an option to travel on future tour date or change in your individual bookings. Amendment and cancellation charges as applicable and are to be borne by the passenger only.
- Your travel cost for any arrangements for travelling to Hyd / Chennai / Kochi / Bangalore / Delhi / Bombay or any other city for personal interview or submission is to be borne by the passenger/s only.

Cancellation charges in case of visa rejection the applicable visa charges along with charges incurred for the visa attempt as well as 5% GST and the charges incurred for the related services in the country for which visa refused. [Kindly refer to our Payment Policy].

Cancellations and / or amendments by passenger

All cancellations / amendments must be received in writing to us either by email or in written form and has to be followed up by a phone call during working hours from the concerned traveler. Once received, we shall action the same in 24 to 48 Hours.

- Amendments made after booking the tour will be treated as a new booking and will be strictly subject to availability and rates prevalent at the time of changes requested. If the same is made within cancellation period, the applicable cancellation charges will apply. Also, it is a mandatory to put such requests in writing and get a written confirmation from us. For any amendment, the company reserves right to charge Rs.5000/- per transaction on and above any additional cost / amendment charges applicable.
- If you wish to deviate your tour from the group or return to India, the same is permitted. You will have to pay Rs.5,000/- per deviation plus difference of airfare / taxes as per availability on the date you wish to travel on and no refund will be applicable
- on the unused services. Pre-tour deviations are not possible in group airfare. If you wish to depart prior to the group departure date, then you are required to pay the difference of individual airfare and group fare.
- Any request to change the tour date will be treated as cancellation of the last tour and will be considered as a fresh booking on the new tour. Cancellation charges will apply as stated above on the cancelled tour. New tour may have different pricing even though the itinerary may remain



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the same and passengers are liable to pay the new tour charges as well as cancellation charges if booked on any previous tour.

- Please note that DOTT will be not liable to pay any cancellation charges / compensation / expenditure if you unable to join the tour due to any illness, court orders, non-issuance of travel documents or visas. All such expenditure has to be borne by the passengers only.

Minimum Participation / Tour cancellation

- Operations of group tour are subject to minimum participation of 25 to 30 adult paying passengers.
- DOTT reserves the right to decide on the maximum number of passengers for a tour and passengers will have no say on the same.
- Tours specified in the brochure / itinerary is subject to minimum number of participants. Groups that are below the prescribed minimum or cancelled due to any unforeseen circumstances beyond our control may be cancelled / rescheduled without assigning any reason. The company reserves the right to amend, amalgamate, alter, vary or cancel a tour without incurring the liability to pay any compensation.
- Under such circumstances of the tour cancellation, the amount paid by you will be refunded forthwith after deducting the actual Expenses incurred like airline tickets, visas, travel insurance and accommodation charges if any, and no compensation whatsoever is payable. All refunds shall be given in Indian Rupees and through cheque or bank transfers only.
- If the company decides to operate the tour with participation less than the minimum stipulated or if the participants are required to travel as "individual travelers", the company reserves right to collect additional amount if any. Persons travelling as individual travelers in such cases will not be provided certain services including that of tour manager and the client may travel in the same itinerary with some amendments such as coach, airport transfers, which are at fixed times etc.

Overseas Travel / Medical insurance

- Overseas Medical Insurance is mandatory especially for travel to European countries.
- You are advised to discuss your insurance needs directly with insurance agent before proceeding on the tour and procure any additional cover as may be advised at your own cost.
- Please note, insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover. Insurance coverage may be age related. Kindly get the complete details from the insurer. It is important to also note that you would have a direct contractual relationship with the insurer and DOTT is only a facilitator. You shall therefore check the accuracy and the correctness of the insurance policy and in case of any error or lapse report the same to the insurer directly and get rectified by them, as DOTT would not be responsible for the same.
- We request you to understand the coverage of your insurance details before obtaining and departing on your tour. All claims need to be put up directly by the passengers with the insurer. Any approval or denial of the claims is solely at the discretion of the insurance



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company only and DOTT will neither be held responsible nor liable nor required to give any compensation in any matter for whatsoever reason.

Baggage 1 Check In (20 Kg), 01 Cabin (07 Kg) Baggage & 01 Small Sized Backpack or Handbag is allowed to be carried by the Passenger. Anything more than this will not be accommodated or additional costs may incur as per supplier's policy.

Coach and Coach Captain

- Eating, drinking or smoking inside the coach is strictly not allowed.
- Since we are covering different/many countries by Road, compared to other destinations; in Europe journey in coach will be comparatively more.
- Coach Captains are bound by certain laws and restrictions are in place about drinking hours. All itineraries are planned by them. Therefore, it is absolutely essential for passengers to follow the timing strictly and punctually.
- In some coaches an emergency washroom is available. Keep in mind the high hygiene standards as it can be used only in case of severe emergency. We try to make sufficient stops to ensure the comfort of our passengers.
- For our tours we use coaches with various seating capacity. The choice is made depending on the number of participants in the tour and we tend to use the full capacity of our coach with no empty seat as far as possible.
- Wi-Fi facilities in Coach is subject to availability, we cannot give any guarantee on this.

Tour Manager Your co-operation with the Tour Manager is very important. Pls ensure a wonderful & memorable experience of your holiday. Pls follow the Tour Manager's instructions, which is very important for a successful tour of Europe. Punctuality on the tour is important for the tour's success, pls abide by the Tour Manager's timings and planning of the Itinerary.

Clothing Warm clothing like sweaters and jackets are essential. Ideally, one must carry a set of warm clothes in your hand luggage along with sunglasses, cap and walking shoes.

Medicines In case you have any prescribed medicines, please carry them on tour along with the Doctor's prescription. It's also advisable to carry basis travel medicines with you for your tour.

Mobile Phone Please ensure that your SIM card has an International Roaming Facility with sufficient balance (We suggest going with Airport Plan which is cheaper). You can also avail yourself of local SIM cards or Telephone cards at every destination. (This would be expensive & time-consuming; hence we suggest going with International Roaming).

Charger/Adapter Please make sure to Carry a UNIVERSAL TRAVEL ADAPTER from India itself.

Weather A waterproof Jacket or an Umbrella is recommended as you could encounter frequent showers in Europe.

Passports, Visa. Valuables & Safety Passports are the most important document for any international travel. Carry it safely with you at all times. Any loss of the passport will delay your return to India, and you will not be allowed to continue on the tour. All additional expenses of obtaining a new passport, travel to Indian embassy, additional hotel accommodation, etc, will be at your own expense. Please be alert and responsible for your belongings at all time on the Tour. You are



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requested to take care of your belongings especially in public places like Airport, Railway Station, Sightseeing Location etc., Also don't keep your belongings in the Coach when you go out for Sightseeing. We will not be responsible for the loss of your belongings.

Currency The Currency used in most of the Countries in Europe is the Euro (EUR), British Pound (GBP) in UK and Swiss Franc (CHF) in Switzerland. It's advisable to carry Credit Cards as they are freely used across Europe. As per RBI regulations, the maximum cash permitted to carry is US\$ 3,000 per person or equivalent. If possible, try to carry the original receipt of the same.

Sightseeing & Tours It is very common to have heavy traffic or major events etc. At times, due to unforeseen circumstances, some parts of cities may not be given access to the public. In such cases, we may have to complete the tour by walk or amend the itinerary or may not be able to do the tour, sightseeing or meal. However, we will try our best to take a way out but there will strictly be no refund for any unutilized services.

Hotels

- Hotels we provide may be in the Outskirts of the City, so it may take 1 to 2 Hours to reach the hotel after the tour
- All items provided by the hotel are accounted for. Example Towels, ash-trays, bathrobes, iron-box etc. The hotel staff takes inventory at the time of check-out. Items in the mini bar are changeable to the passenger (not included in the package)
- Hotels may or may not provide gratis mineral water and / or tea-coffee making machine in the room. Policies vary from hotel to hotel, and we have no control over this.
- Laundry charges are payable by the passenger (not included in the package)
- Avoid using the safe in the hotel room as high charges will be levied by the hotel in case you forget the combination number.

Food & Water

- If you are pure vegetarian, please advise us at time of booking. Our tours cater both Veg & Non-Veg food, but on request we will try to provide a Veg cuisine for you on tour. The same may be possible for dinners only and served separately. However, we do not guarantee the same.
- Normally Lunch would be served during tours either in Restaurant / Food Court / Open area & it may be Indian / Continental / Fast Food & Dinners would be served in Indian Restaurant or some time as packed food.
- Drinking water will not be provided during the tour as tap water is suitable for drinking.
- Meals don't include any water bottles, beverages, hard / soft drinks, fruits juices, etc.
- At times, meals may be packed food on the tour for betterment of itinerary and convenience of four passengers.
- Please note that lunches and dinners are served in restaurants which may be far from your hotels.

Discontinuation of the tour

- If you are sick or ill on tour, you will be guided to medical facilities and the tour will continue on. The tour manager will continue with the group and may not be able to accompany you.
- In case of loss of passport, theft, illness, death and you are unable to continue the tour; the company is not liable to give any refund on unutilized services.



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- Please note that in case of death of tourist(s) all the arrangements of the transportation of the deceased including procuring death certificate, post-mortem, repatriation of the body and all personal expenses has to be taken care by deceased's family or accompanying family or friends. Neither the tour manager nor the company will be held responsible for the same.
- In case of loss of passport in any country during the course of the tour, you will have to obtain a new passport from Indian Embassy in that country and immediately return to India. You will not be allowed to continue on the tour after the loss of the passport. The expenses incurred in obtaining a new passport and charges in the arrangements to return to India will have to be borne by the passenger. There will be no refund for any unutilized services.

Right to amend itinerary Tour once commenced, will strictly follow as per the itinerary finalized. However, in case of events and circumstances beyond our control, we reserve the right to change / amend / cancel all or parts of the contents of the itinerary for the safety and well-being of our passengers.

Liabilities & Limitations

- References to "US", "WE" and "OUR", the same shall also refer to our contractors and suppliers. The information in our brochures or website may contain inaccuracies or typographical errors for which we do not guarantee accuracy. We disclaim all liabilities for such errors or inaccuracies of information which are subject to vary.
- We only act as agent for hotels, airlines, all other transporters, and contractors providing other services and all exchange orders, receipts, contracts and tickets issued by us are issued subject to the terms & conditions under which these services are provided by them.
- All check-in & check-out timings are based on the hotel's policy. Early check-in or late check-out depends entirely on the hotels and are subject to availability of rooms.
- The hotels and itineraries are based on scheduled and planned bookings. However, we reserve the right to change / modify them in case of natural disasters, inclement weather or other circumstances beyond our control which may affect the safety and comfort of the participants.
- We shall not be held liable for delays / alterations in program / additional expenses involved directly or indirectly arising out of natural disasters, flight cancellations, political instability, inclement weather or any situations beyond our control.
- We shall not be held liable for any loss / injury / damage (either personal or property) in connection with any form of transport, accommodation provided accommodation provided directly or indirectly, due to fire, epidemics, natural disasters, political instability, riots, thefts, pilferages, or any circumstances beyond our control.
- We reserve the right to cancel / date change / amend the tour in case of any circumstance beyond our control.
- By booking your travel with us or on our website or consenting to travel with us, you are agreeing to be bound by our terms & conditions as stated herein.

Tips: Tips are mandatory in European Countries. hence the amount should be handed over to us prior to departure. Euros. 50/- per passenger

Booking Procedure:

- Booking amount 30% of total package amount per person basis.

- Clear copies of PASSPORT front & back side page
- Booking form dully signed by main applicant
- PAN card & Adhaar card copy of all the travelers
- Balance payment 35 days before departure

Payment Process:

Sr. No.	Payment Item	Amount in INR per person	Date of payment
1	Interest free non-refundable Booking Amount	INR 10000	Immediately upon Booking
2	Advance payment for confirmation	30% of total package amount per person basis.	10 day after the booking
3	50% Balance payments for all Destinations	As per tour cost	Before 70 days prior to the departure of your tour
4	100% payments for all Destinations	As per tour cost	Before 35 days prior to the departure of your tour

Cancellation policy:

WHEN A CANCELLATION IS MADE	CANCELLATION CHARGES PER PERSON
Clear 45 working days or more prior to the departure date or for non-payment of the balance Tour Cost.	25% of the total tour cost
Clear 44 - 31 working days or more prior to the tour departure date.	35% of the total tour cost
Clear 30 - 16 working days or more prior to the tour departure date.	50% of the total tour cost
Clear 15 - 07 working days or more prior to the tour departure date.	100% of the total tour cost

KIND ATTN: The above policy is only for land not on the Airfare,

PAYMENT POLICY Payments are accepted in Indian Rupees / Euros only. Payments can be made by



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cheque, bank transfers, demand draft, cash, and credit cards. Copy of PAN Card is mandatory for any International Travel. Payments by credit card will attract 2% to 3% on the amount paid by the card over and above the tour cost.

Tour registration: Rs.75,000/- per person (Non-refundable in case of Cancellation / Visa Rejection)

2nd Payment: Rs.75,000/- per person (Before 60 Days of the departure date)

Balance & Final Payment + GST and TCS (Before 30 Days before date of group departure)

HDFC BANK DETAILS:

Bank & Branch: STATE BANK OF INDIA

Account name: DOTT HOLIDAYS PVT LTD

Account no.: 38263 103 346

Account type: Current account IFSC code: SBIN0020328

CANCELLATION POLICY

- The tour registration amount is Non-Refundable & Non-Transferrable
- Cancellation done in between 60 to 51 days: 20% of the Package Amount (Euro) would be deducted.
- Cancellation done in between 50 to 40 days: 30% of the Package Amount (Euro) would be deducted.
- Cancellation done in between 39 to 30 days: 50% of the Package Amount (Euro) would be deducted.
- Cancellation done in between 30 to 0 days: No Refund will be given.

Cancellations must be informed to our office by WRITING ONLY during office hours on working days. Absolutely NO REFUND on cancellations for tours operating between 20th Dec. to 10th Jan.

REFUND POLICY

- There will be no refunds on unutilized or partly utilized services.
- Due to reasons beyond our control such as strikes, heavy traffic, weather conditions etc or non-usage of services like as meals, entrance fees, sightseeing tours, hotels, cruises, optional tours, it is clearly understood that there will be no refund due to any reason whatsoever.
- The processing period for any refund (if applicable), will take a minimum of 30 days or the time taken per the supplier policy on whose services need to be refunded.
- Refunds will be given in Indian Rupees and through cheque or bank transfers only into your account even if payment is done by cash.
- If a refund is due in the foreign currency component, the applicable rate of exchange as prevalent on that date when the refund is made will be taken into account and not the date when the payment was made.



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Warm regards

Should you need any further information, please do not hesitate to contact us.



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contactus@dottholidays.com

Travel further, Travel longer, Travel deeper. Trust us, it's worth it.!

